

ZETA HOYES
MAKEUP ARTIST
BRIDAL MAKEUP
TERMS & CONDITIONS

CONTACT INFORMATION:

Phone: 07814885346

Email: info@zetamakeupartist.co.uk

Website: zetamakeupartist.co.uk

SOCIALS:

Instagram: [zetahoyesmua](https://www.instagram.com/zetahoyesmua)

Facebook: Zeta Hoyes Makeup Artist





BRIDAL MAKEUP

TERMS & CONDITIONS

CONFIRMING YOUR BOOKING

- UPON OUR RECEIPT OF A BOOKING ENQUIRY FROM A CLIENT, A BOOKING FORM AND A BOOKING FEE REQUEST SHALL BE SENT TO YOU, WHICH WILL CONFIRM THE BOOKING, ALLOCATING DATE AND TIMES TO YOU.
- WE DO NOT HOLD DATES FOR CLIENTS ON AN INDEFINITE BASIS. ONCE A BOOKING FORM DEPOSIT REQUEST HAS BEEN SENT TO A CLIENT FOR A PARTICULAR DATE IT WILL BE HELD FOR 72 HOURS ONLY, AND THEN RELEASED UNLESS OTHERWISE AGREED OR STATED. PLEASE CONTACT US VIA EMAIL IF YOU EXCEED THIS TIME LIMIT AND STILL WISH TO TAKE UP THE BOOKING, OR IF YOU HAVE SPECIAL REASONS FOR NEEDING FURTHER TIME.

POST CONFIRMATION

- UPON BOOKING CONFIRMATION YOU ARE WELCOME TO CONTACT US TO DISCUSS YOUR BOOKING IN FURTHER DETAIL- YOU CAN DO THIS VIA TELEPHONE, EMAIL, WEBSITE.
- WE WILL DEAL WITH YOUR ENQUIRY AT THE EARLIEST OPPORTUNITY.

CANCELLATION POLICY

- THE BOOKING FEE IS NONREFUNDABLE IN ALL CIRCUMSTANCES AND IS NON-TRANSFERABLE TO ANOTHER DATE.**

IF YOU CANCEL A BOOKING WITH ZETA HOYES MAKEUP ARTIST AND/OR TEAM YOU WILL BE REQUIRED TO PAY ADDITIONAL BOOKING FEE FOR YOUR NEW BOOKING DATE, THUS INCLUDING VOLUNTARY CANCELLATIONS.





BRIDAL MAKEUP

TERMS & CONDITIONS

- SHOULD ANY CLIENT BOOKED IN FOR ANY GIVEN SERVICE PROVIDED BY ZETA HOYES MAKEUP ARTIST CANCEL THE SERVICE FOR ANY REASON ON DATE OF BOOKING/FUNCTION BOOKED IN FOR, THEN FULL OUTSTANDING PAYMENT SHALL BE COLLECTED.

THUS UNLESS SERVICE CAN BE TRANSFERRED TO ANOTHER NAMED PERSON FOR THE SAME DATE/TIME ORIGINALLY BOOKED FOR ONLY.

- CANCELLATIONS CAN BE MADE UP TO 60 DAYS BEFORE THE EVENT DATE WITHOUT ANY EXTRA CHARGES. RETAINER OF BOOKING FEE TO COVER BUSINESS FINANCIAL LOSSES TO DATE.

- IF A CANCELLATION IS MADE 30 DAYS PRIOR TO YOUR EVENT DATE, 50% OF THE TOTAL CONTRACT AMOUNT WILL BE CHARGED EXCLUDING THE BOOKING FEE.

- IF A CANCELLATION IS MADE WITH LESS THAN 30 DAYS TO YOUR EVENT DATE YOU WILL THEN BE CHARGED 100% OF THE TOTAL CONTRACT AMOUNT.

- PLEASE NOTE IF YOU BOOK AND CONFIRM ZETA HOYES MAKEUP ARTIST AMENDMENTS YOU WISH TO MAKE TO THE BOOKING, SUCH AS TIME OR LOCATION, ARE SUBJECT TO AVAILABILITY ONLY. ALL MODIFICATIONS OR AMENDMENTS CAN BE MADE TO BOOKING. A MINIMUM OF 5 WORKING DAYS ARE REQUIRED IN ADVANCE OF DATE OF SERVICE.

- WE RESERVE THE RIGHT TO CHANGE AND/OR AMEND STYLIST ALLOCATED





BRIDAL MAKEUP

TERMS & CONDITIONS

TO YOU TO COMPLETE YOUR BOOKING TO FIT IN LINE WITH BUSINESS SERVICES.

PAYMENT

- FULL PAYMENT FOR ALL TREATMENTS AND SERVICES MUST BE MADE ON THE DAY WHEN THE TREATMENT OR SERVICE IS CARRIED OUT VIA CASH ONLY UNLESS OTHERWISE AGREED, PRIOR TO EVENT, AS ONE PAYMENT.

- THE PERSON(S) RESPONSIBLE FOR THE ENTIRE PAYMENT IS THE PERSON(S) WHO HAS SIGNED/AGREED TO THE CONTRACT. FOR LARGE PARTIES; ONE DESIGNATED PERSON TO COLLECT THE ENTIRE BALANCES FROM THOSE BOOKED IN TO PAY STYLIST. THE ARTIST IS NOT RESPONSIBLE FOR COLLECTING BALANCES DUE IN PORTIONS FROM INDIVIDUAL CLIENTS.

- FULL PAYMENT OF BALANCE DUE AND OWING, LESS YOUR BOOKING FEE/ DEPOSIT FOR ALL TREATMENTS AND SERVICES.

ADDITIONAL

- PARKING CHARGES (IF ANY) INCURRED BY ZETA HOYES MAKEUP ARTIST WHEN ATTENDING AN OFFSITE BOOKING SHALL BE PAID FOR IN FULL BY CLIENT; CLIENT SHALL BE INVOICED POST BOOKING OR PRESENTED WITH PARKING CHARGE INVOICE ON DAY OF TREATMENT/SERVICE OR CLIENT SHOULD ARRANGE FOR PARKING ALLOCATION FOR STYLIST. THIS INCLUDES ALL CONGESTION CHARGES AND ADDITIONAL CHARGEABLE FEES LOCAL TO AREA ARE APPLICABLE.





BRIDAL MAKEUP

TERMS & CONDITIONS

•ADDITIONAL TRAVEL CHARGES MAY ALSO APPLY ON FINAL COSTS DEPENDENT ON LOCATION REQUIRED TO TRAVEL TO FOR EACH BOOKING. FOR INFORMATION REGARDING TRAVEL CHARGES, PLEASE ASK FOR DETAILS.

•OUR TREATMENTS AND SERVICES ARE NECESSARILY BASED UPON A HIGH LEVEL OF MUTUAL TRUST AND GOOD FAITH AS BETWEEN ZETA HOYES MAKEUP ARTIST AND OUR CLIENTS. IN THE UNLIKELY EVENT THAT ANY OF OUR STYLISTS WERE MADE TO FEEL INTIMIDATED OR THREATENED IN THE COURSE OF A TREATMENT, THEY WOULD BE ENTITLED TO BRING THE TREATMENT TO AN IMMEDIATE END WITHOUT CONSEQUENTIAL LIABILITY ON ZETA HOYES MAKEUP ARTIST.

ACTS OF GOD**

•IN THE EVENT THAT ANY STYLISTS INCLUDING ZETA HOYES MAKEUP ARTIST IS UNABLE TO FULFIL A BOOKING ON TIME OR AT ALL DUE TO CIRCUMSTANCES BEYOND ITS CONTROL, SUCH AS SEVERE ADVERSE WEATHER CONDITIONS, WORLDWIDE PANDEMICS, VIRUSES INCLUDING COVID19 AND UNKNOWN MAJOR PANDEMICS. THUS INCLUDING TRAFFIC DELAYS, PERSONAL ACCIDENTS INCLUDING ILL HEALTH, HINDERING SERVICE DELIVERY. REASONABLE STEPS WILL BE TAKEN TO RESCHEDULE THE BOOKING WITH NO PENALTY TO CLIENT AND/OR THAT OF ANY NAMED PERSONS ON CLIENT BOOKING TO A NEW DATE.

ZETA HOYES MAKEUP ARTIST WILL TRANSFER BOOKING TO A NEW DATE ONCE ONLY; THEREAFTER NEW BOOKING FEE WILL APPLY. HONOURING ONE





BRIDAL MAKEUP

TERMS & CONDITIONS

DATE CHANGE ONLY WITH NO PENALTIES TO A NEW DATE TO BE BOOKED WITHIN 12 MONTHS OF THE ORIGINAL DATE BOOKED IN FOR. PENALTY IN THE SUM OF £150 WILL BE APPLIED. HOWEVER, NO LIABILITY CAN BE ACCEPTED BY ZETA HOYES MAKEUP ARTIST FOR CONSEQUENTIAL LOSSES OF ANY KIND ARISING IN SUCH CIRCUMSTANCES.

EXPECTATIONS BETWEEN YOU AND ZETA HOYES MAKEUP ARTIST.

- IT IS THE RESPONSIBILITY OF THE CLIENT TO INFORM ZETA HOYES MAKEUP ARTIST OF ANY ALLERGIES, SENSITIVITIES OR HEALTH CONDITIONS THAT EACH MEMBER OF THE BOOKING HAS. ZETA HOYES MAKEUP ARTIST IS NOT ACCOUNTABLE FOR ANY ALLERGIC REACTIONS.
- IF A HYGIENE RISK IS IDENTIFIED DURING THE COURSE OF A SERVICE, ZETA HOYES MAKEUP ARTIST HOLDS THE RIGHT TO REFUSE TREATMENT AT ANY TIME.
- ZETA HOYES MAKEUP ARTIST KINDLY ASKS THAT THE CLIENT PROVIDES AN ALLOCATED AREA FOR REQUIRED TREATMENTS, THIS INCLUDES A CLEAR TABLE AND CHAIR, WITH AMPLE LIGHTING,

